

Pricelist



Support At Home
prices and fees



Enjoy the support you need when it matters most



Why choose us

Clear pricing

No set up fees, no daily fees, no additional costs on purchases.

Same day response

for enquiries or no later than the next day if calling after 2pm.

Own support staff

so you enjoy the same familiar faces each time.

Backed by Kinyara Health for highest care standards & a local team focused on you.

Dedicated care coordinators for smooth & consistent scheduling of your support team & services.

Consistent local team of highly qualified support professionals, living & working in your neighborhood.

24/7 support available for anyone needing overnight care & support services.

Pricing Schedule effective from 1 November, 2025. Prices are per hour with a one hour minimum, unless otherwise stated.

Weekday hours

Standard hours occur during weekdays, between **6am–8pm**

After hours occur during weekdays, between **8pm–6am**

Service categories

Daily living

Independence

Clinical

Core services



Hourly rate (for services 2 hours & above)

Domestic Assist & Meal Prep	Personal Care	Social & Transport	Respite	
\$109	\$115	\$110	\$112	Standard Hours
\$129	\$136	\$130	\$133	After Hours
\$150	\$158	\$152	\$154	Saturday
\$184	\$194	\$185	\$189	Sunday
\$228	\$240	\$230	\$234	Public Holidays



Hourly rate (for services under 2 hours)

Domestic Assist & Meal Prep	Personal Care	Social & Transport	Respite	
\$136	\$144	\$138	\$140	Standard Hours
\$164	\$173	\$165	\$168	After Hours
\$191	\$201	\$193	\$196	Saturday
\$237	\$250	\$239	\$244	Sunday
\$297	\$314	\$300	\$305	Public Holidays

Sleepover Inactive		Nursing Services	Medication Assistance	
\$420	Monday to Thursday	\$186	\$70	Standard Hours
\$500	Friday	\$216	\$83	After Hours
\$600	Saturday	\$246	\$92	Saturday
\$475	Sunday	\$298	\$119	Sunday
\$840	Public Holidays	\$387	\$152	Public Holidays
Total cost (8 hours)		Hourly rate	30 minute service	

Care management **\$150**
per hour
(Capped at 10% of your total funding)

Full clinical assessment **\$390**
2 hour session
Weekday Flat Rate

Travel **\$1.50**
per kilometre

Other services

Standard service rates are inclusive of in-home consultation, standard report writing and travel to service.

Note: Extra fees apply to complex report writing and extended travel and consultations times.

Rates (Standard service)

Gardening	Massage Therapy	Physiotherapy	Podiatry	Occupational Therapy	Exercise Physiology
\$120	\$206	\$210	\$208	\$293	\$199
Hourly rate	45 minute session	45 minute session	30 minute session	60 minute session	45 minute session



For services not listed on our price list, we will confirm charges with you before services commence.

General Terms & Conditions

- As per service agreement.
- Minimum of one hour for all core services, except Medication Assistance.
- Changes and cancellations made less than 48 hours (2 business days) before a shift will incur the full charge.
- Invoices for brokered and private services must be paid within 7 days of issue.

Medication Assistance Terms & Conditions

- Medication assistance is a 30-minute service.
- Includes assistance with oral and / or topical medications only.
- Additional services have a minimum charge of one hour at the standard pro-rata hourly rate.

Sleepover Terms & Conditions

- Includes 8 hours, typically from 10pm to 6am. Hours beyond this would incur additional service charges.
- Inactive sleepover includes up to two instances of client assistance per night.
- If assistance is required 3 or more times, non-standard hourly rates apply.

Assistive Technology & Home Modifications Conditions

- Assistive technology administrative fees are the lower of 10% of the item or \$500.
- Home modifications coordination fees are the lower of 15% of the quoted cost or \$1,500.



Why not speak to our friendly Home Care experts today

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