

For anyone on the
National Waitlist
for a Support At
Home package



2 hours free Home Care per fortnight



Free care for
up to 12 weeks
for those on the
national waitlist.

No obligation
and no cost.

It's our way of giving back and lending a hand when you or your family might need it most.

Any additional hours of care are offered at discounted rates, but there's no need to take up additional services.



How it works

Step 1

Contact us

We arrange a time to meet with you and discuss your individual situation & care needs.

Step 2

Care assessment

We complete all the necessary health & safety reviews and get you signed up.

Step 3

Getting started

We begin coordinating your fortnightly visits to get you that extra helping hand.

Have questions?



Common questions

Do I pay you back when I get my Home Care Package?

No! This care is totally free, you never have to pay us back.

Do I have to sign my Support At Home Package with you?

No, there is no obligation to sign with us once it is allocated.

Can I access CHSP services at the same time?

Yes. Our free support adds to any other care you are receiving.

Are there cancellation fees?

No, you can cancel any time without costs or penalties.

Do I have to be approved for Support At Home funding?

Yes. You need to be approved and on the waitlist to be eligible.

A helping hand while you wait

Get the support of a
Care Companion, and
use your free care
hours for fortnightly
activities, such as:

→ Cleaning

→ Laundry

→ Shopping

→ Meal prep

→ Companionship

Live your way



Contact us

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